

Questech Quality Policy

Questech is committed to meet or exceed all customer expectations through continual improvement.

The quality policy serves as the “Golden Rule” or the basis for decisions made at Questech.

Questech Services Corporation Objectives:

- Provide customers with product that is defect free as measured by all loss of customer-supplied material, product returns, rebuilds and credits issued.
- Deliver all products on time as measured by total number of orders shipped on time divided by total number of shipments.
- Provide competitive pricing as measured by number of orders received divided by number of quotations.
- Manage a profitable business as measured by corporate income statement.
- Provide a rewarding workplace that encourages long term employment as measured by employee turnover.